



Technology Help Desk Support, COA

Core Courses

<input type="checkbox"/> CS 113 Introduction to Computers	4
<input type="checkbox"/> CS 119 Spreadsheets - EXCEL	4
<input type="checkbox"/> CS 211 Relational Databases	4
<input type="checkbox"/> CS 224 IT Help Desk/Technical Support	3
<input type="checkbox"/> CS ___ Elective or IC 211 Internship & Career Connections	3

TOTAL CREDITS: 18

[THDS.COA; CIP Code 11.0201]

Certificate of Achievement

This certificate program is designed to provide a foundation of software skills utilized in a help desk technician role. A Certificate of Achievement also allows working professionals the opportunity to obtain additional knowledge and skills while earning college credits.

This certificate of achievement stacks into the Computer Information Systems, A.S. program.

Are you ready to get started
at RCSJ? Visit [RCSJ.edu/Enroll](https://www.rcsj.edu/enroll)
and complete the interest
form.