



# Technology Help Desk Support, COA

**Core Courses**

- CS 113 Introduction to Computers 4
- CS 119 Spreadsheets - EXCEL 4
- CS 211 Relational Databases 4
- CS 224 IT Help Desk/Technical Support 3
- CS \_\_\_ Elective or  
IC 211 Internship & Career Connections 3

**TOTAL CREDITS: 18**

[THDS.COA; CIP Code 11.0201]

*Certificate of Achievement*

This certificate program is designed to provide a foundation of software skills utilized in a help desk technician role. A Certificate of Achievement also allows working professionals the opportunity to obtain additional knowledge and skills while earning college credits.

*This certificate of achievement stacks into the Computer Information Systems, A.S. program.*

✦ Are you ready to get started at RCSJ? Visit [RCSJ.edu/Enroll](https://www.rcsj.edu/enroll) and complete the interest form. ✦