

Rowan College of South Jersey  
**Technology Help Desk Support  
Certificate of Achievement (COA)  
Program Requirements**

The goal of this Certificate of Achievement (COA) is to provide the foundation of software skills utilized in a help desk technician role. The Certificate of Achievement series also allows working professionals the opportunity to obtain additional knowledge and skills while earning college credits.

**Required Core Courses**

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CIS 102	Introduction to Computers	4
CIS 120	Spreadsheets – EXCEL	4
CIS 210	Relational Databases	4
CIS 220	IT Technical / Help Desk Support	3
CIS xxx or CEP	CIS elective or Co-Op Education	3

**TOTAL CREDITS: 18**