

ROWAN COLLEGE OF SOUTH JERSEY

Technology Help Desk Support

Certificate of Achievement (COA)

Program Requirements

This certificate program is designed to provide a foundation of software skills utilized in a help desk technician role. A Certificate of Achievement also allows working professionals the opportunity to obtain additional knowledge and skills while earning college credits.

Required Core Courses

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CS 113	Introduction to Computers	4
CS 119	Spreadsheets – EXCEL	4
CS 211	Relational Databases	4
CS 224	IT Help Desk/ Technical Support	3
CS ____	CS Elective or	
IC 211	Internship & Career Connections	3

TOTAL CREDITS: 18